

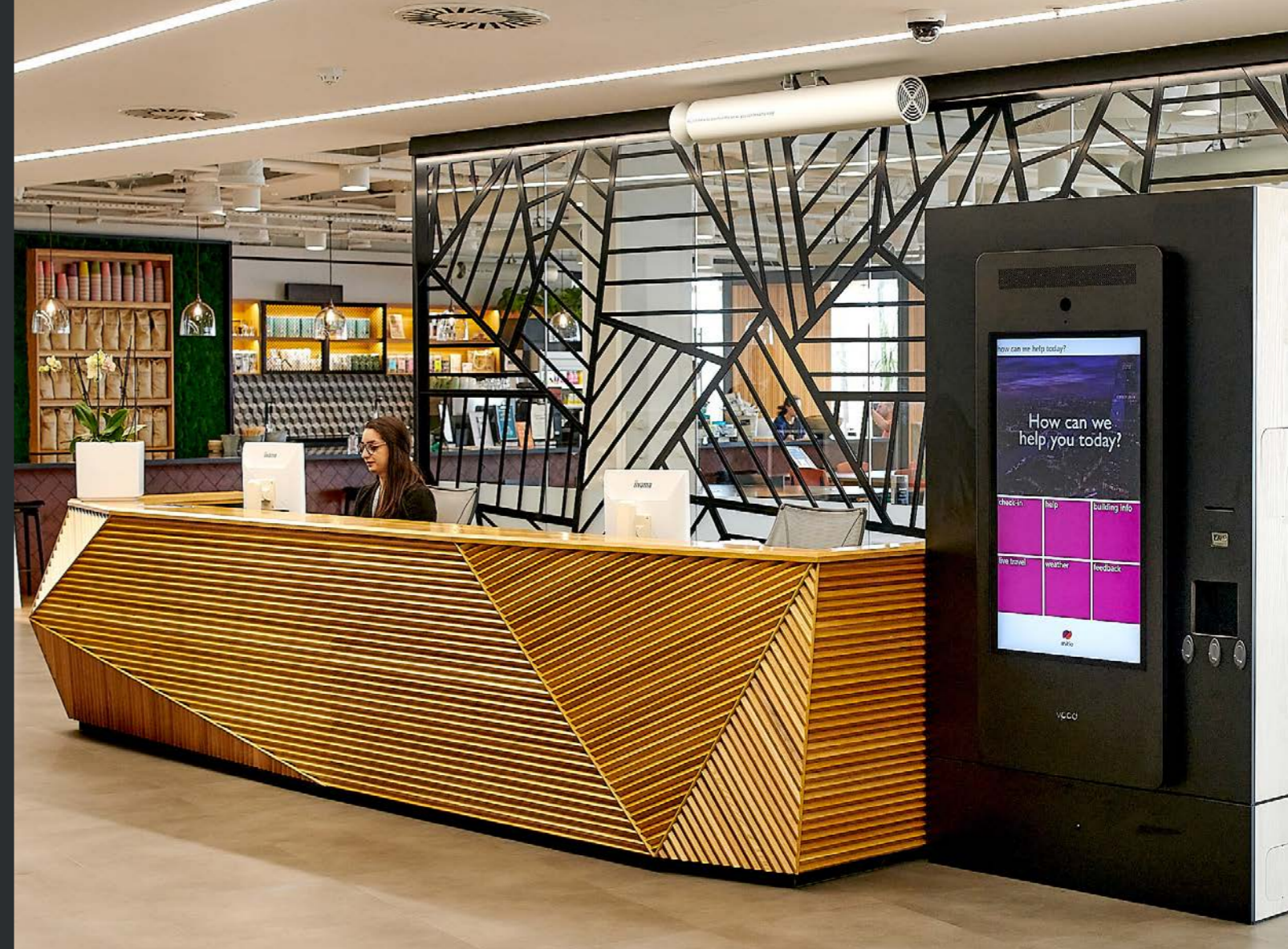
# Vgreet virtual reception





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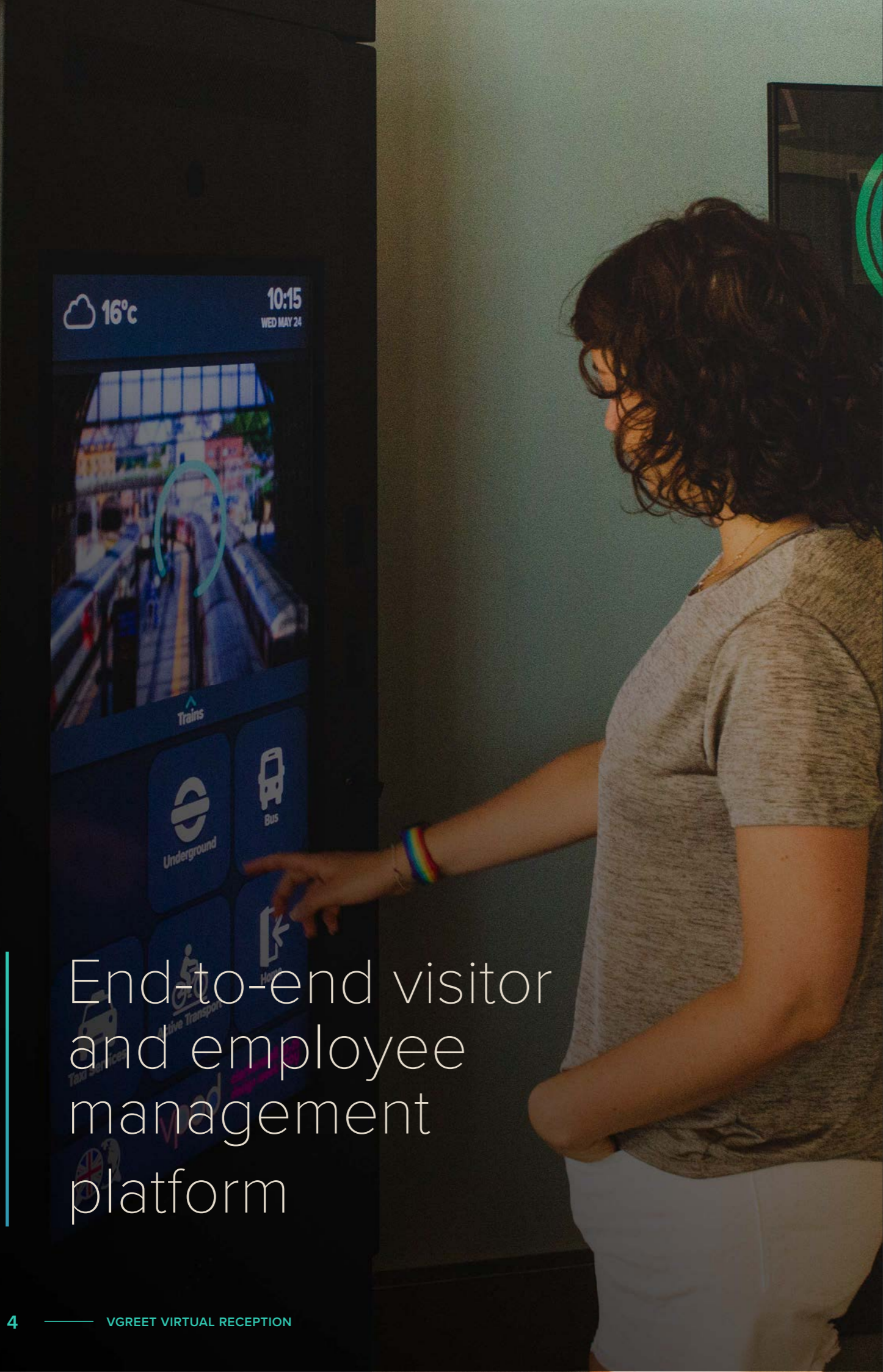


## About Vpod

At Vpod, we want to challenge the first impression of technology; that it is complex and hard to adapt to.

Founded in 2008, we were built around three core values: keeping the Human Element in technology, maintaining Culture & Integrity at work, and creating a Platform that is adaptable and customisable within any space.

We care about our customers and their challenges and share their vision to grow. As a company with global reach, we have our own in-house manufacturer and, through a consultative approach, we are equipped to provide your workplace with solutions as and when it evolves.



End-to-end visitor and employee management platform

## Introduction

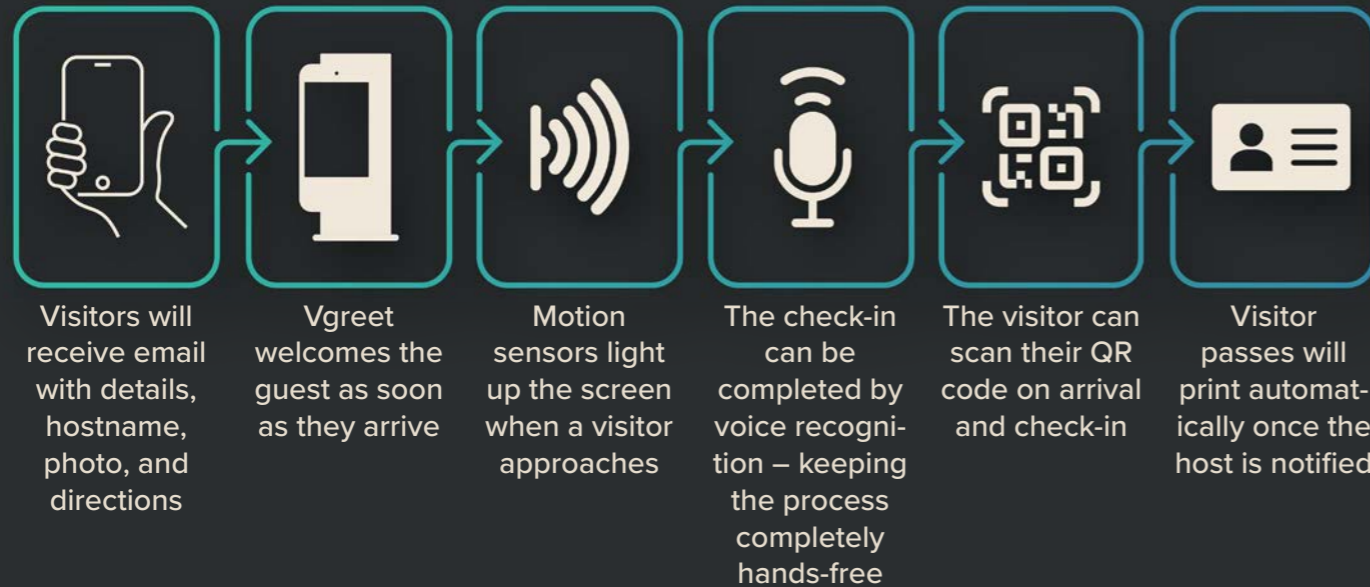
Vgreet is a cloud-based virtual reception software that connects siloed systems, facilitating easy resource booking, visitor and employee check-in, delivery management, and more – all on one centralised platform.

It poses ROI to modern businesses by:

- Reducing administrative costs
- Enhancing security and compliance
- Delivering a memorable end-to-end experience that goes beyond visitors checking in
- Improving efficiencies by streamlining manual processes while keeping the human interactions
- Taking a truly tailored and flexible approach that adapts and evolves with the organisation



# User Journey



## Global Product

- Supports 6 languages
- Live train feeds for UK, EU, AT, BE, CH, DE, DK, ES, FR, IE, IT, NL, SE, CA and US
- Live weather feeds all countries (OpenWeather)
- Live traffic all countries (Google Maps)
- Multi-travel included: active stations – bikes/scooters
- SIP Calls

## Software

- Automated meeting invites with QR code check in and pre-registration documents
- Instant host notification
- Access control system integration - permit secure access through turnstiles & entry/exit points
- Room and Desk Booking
- Multi-tenant option for up to 5 tenants

## Vgreet Kiosk

- Visitor pass printing
- Opt-in / out photo capture
- Live face-to-face video help from virtual receptionists
- Remote control, maintenance, and patch management via Vgreet
- Collect visitor feedbacks
- Real time content – allowing connection to a company URL for company updates or to add an attractor video
- Data analytics for customer journey clicks/ time spent
- Wayfinding
- Anti-virus protection
- Complete bespoke UI customisation



# Why Vgreet

## Streamline Processes & Cut Complexities

From coordinating health and safety and dealing with data protection, to managing deliveries and checking in visitors, Vgreet Virtual Reception offers 24/7 support with reduced administrative costs.

This enables your receptionists to focus on meet-and-greet services. Extra support is available through its built-in video concierge software. Visitors can receive assistance from outsourced receptionists or your centralised reception team via face-to-face video calls.

## A truly Tailored Approach

Vpod take a consultative approach to understand a customers' challenge and requirements, each Vgreet system is tailored to the organisation from both design and technical point of view.

Designed with accessibility in mind, Vgreet offers complete customisation in UI and software integration, making it a personalised end-to-end journey for guests and employees.

## Safe Smart Secure

While providing managers with full visibility through digital reports, Vgreet was assessed as part of Vpod's ISO27001:2022 certification. The Vgreet is also GDPR compliant to ensure the highest level of your building security.

## Premium Support

From refining the user journey, and tailoring the right solution, to providing ongoing support, our Virtual Reception Solution adapts to your organisation and people. You can rely on our dedicated team to provide prompt, round-the-clock monitoring, ensuring the seamless operation of your Vgreet Virtual Reception system.

I don't have all the information I need to attend this meeting!

I'm running late and need to get hold of someone but don't know who to contact?

I'm going to be late for this meeting because the queue at reception is so long.

I really wish I didn't have to carry these locker keys around with me all day.

How do I find the host when I don't know what he looks like?

I am so fed up with wasting valuable time.

I need a secure way to store visitor records.

No matter how many receptionists I hire, I still can't get it right!

I don't know who to ask for help.

I can't find a free desk anywhere, why did I even come to the office?

These resourcing costs are growing and getting out of control!

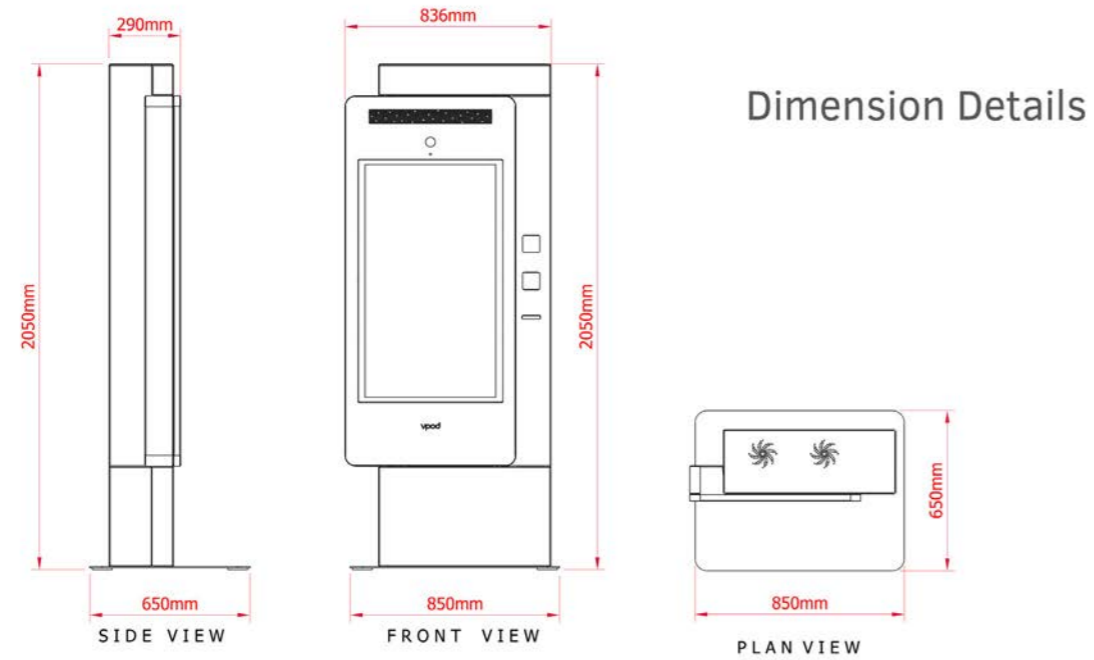
I wonder what my commute is going to be like on my way home?

Signing documents at check-in takes too long.

I'm tired of getting lost.

# Dimensions

Vgreet is available in two different sizes to suit the needs of your organisation and your space requirements.

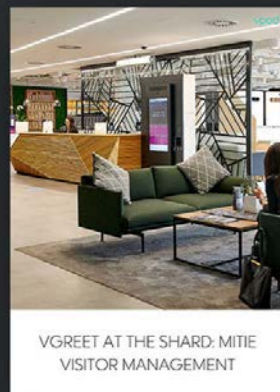


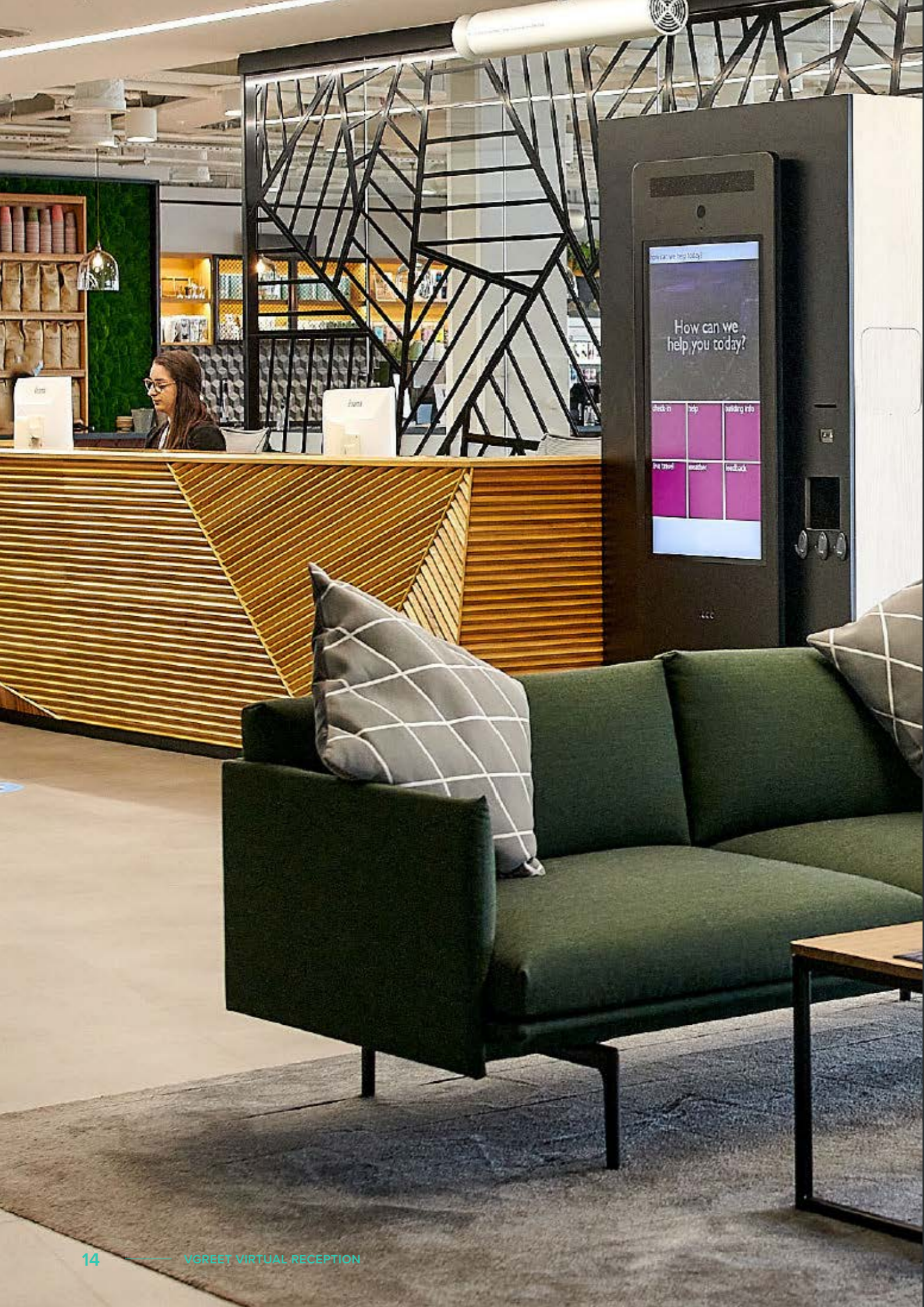
vpod

# Integrated Partners



# Case Studies





## Customers



## Global Channel Partners







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